

Celebrating
30 Years
of Service

SPRING 2021 SERVICES



NOW SCHEDULING!

**CHEMICAL
BUNDLE
SAVINGS!**

**WE REQUIRE PAYMENT
IN ADVANCE FOR SERVICE**

Early Bird Sale

May 8th, 9th

Up to 15% off select chemicals;
ZOOM Pool School 8:30 am May 8th

Season Kick off Sale

June 5th, 6th

Up to 10% off select chemicals;
ZOOM Pool School 8:30 am June 5th

COVER SERVICES

PRESHOCK PLUS (NO SOLID, ONLY MESH COVERS) \$130

Recommended to aid in the prevention of algae growth and reduce cleanup time. Service includes 10 gallons of liquid chlorine, testing and balancing of pH, and agitation of chemicals. Cover pumps will be removed to allow water levels to rise naturally. Muriatic acid billed separately.

REMOVE POOL COVER \$145

Remove, fold, and store cover on owner's property. Cover must be free of any water or debris. Cleaning not included or performed. Excessive water or debris on top of cover will result in an additional fee of \$33 per quarter hour for pumping off. Additional charges may apply for deck anchor repairs.

REMOVE POOL COVER WITH STORAGE \$255

"Removal" services, plus have your cover stored at Great Valley Pool Service and returned at pool closing. Cover bag must be provided for transport. If not readily available poolside, one will be provided and billed separately. Cleaning not included or performed.

REMOVE POOL COVER, CLEANING & STORAGE \$346

Same as above plus while your cover is stored on GVPS premises, we will inspect the cover and clean it with a mild detergent to remove surface dirt, pollen, and bird droppings. If patching and repairs are necessary, they will be done in late summer and billed separately. This service is only available with cover storage.

SUMMERIZE SERVICES

SUMMERIZE POOL \$210*

Includes removing all winterize plugs, reassembling the filter (DE included), and starting up the system. Deck equipment will be reinstalled. Heater will be test fired. If ignition does not occur, a separate service call may be necessary. Cleaning and chemicals are not included. Brushing may be performed as a courtesy if time permits. Please note, it is the home owner's responsibility to raise the water level half way up the tile. A \$45 charge will be assessed if a return visit is necessary due to low water level. *Additional pumps (other than a cleaner) are \$33 per pump to summerize. All necessary repairs are billed at \$39 per quarter hour plus parts.

SUMMERIZE POOL W/ SPA \$260*

Same as above for pools with spas.

*Additional Filter Systems \$95

SPRING CHEMICAL KIT \$88.82 (includes tax)

Recommended at opening and required for recurring maintenance customers. Compatible with Salt & Bromine. Kit treats pools up to 25,000 gallons. Includes: Chlorine Shock, Algaecide, Stain & Scale and Pool Magic. This kit provides initial doses of the chemicals, however it does not balance water. In most cases additional shock treatments are needed. **We suggest that you balance your water 48 hours after opening if you are not ordering a Spring Cleanup service. Bring a sample in store for computerized testing.**

SPRING SERVICES

Please allow up to 2 weeks after opening for completion of cleaning.

SPRING CLEANUP \$155 FOR 1st HOUR (MIN. CHARGE) \$33/QUARTER HOUR THEREAFTER

- * Vacuuming will be performed after proper circulation of chemicals has occurred and will not be done on the same day as opening.
- Complete swimming pool cleanup includes vacuuming, water balancing, and adjusting salt levels if necessary. Backwashing and cleaning of filter with DE, included.
- Balancing chemicals and salt will be billed separately.
- Total additional cleanup time is billed at a rate of \$33 per quarter hour based on total time spent, not individual visits.
- If you have a pool cleaner it will be installed upon completion of the cleanup process.

Additional cleanup time beyond the initial hour may be required over multiple visits before you can enjoy the use of your pool. Proper water chemistry is only attainable after continued cleaning, chemical sanitizing, and filtration. It is the customer's responsibility to contact our office to inquire about an up-to-date cost of the cleanup and/or to stop the cleanup service. We will continue to return until cleanup is complete unless directed otherwise. Please be advised that the total cleanup cost could be several hundred dollars and can vary from year-to-year due to water and weather conditions upon opening.

DRAIN AND CLEAN (QUOTE REQUIRED)

Recommended for pools that face an unfixable amount of algae growth, especially if the pool has been closed for an extended period of time or is prone to algae blooms. Pools that have excessively stained plaster may need an additional acid wash. Service does not include a water fill up upon completion. D&C's available only in April.

RECURRING MAINTENANCE SERVICES

The Sunesta- Premium Class Retractable Patio Awning

Services include manually vacuuming the pool, brushing the walls, skimming the surface, emptying all skimmer, cleaner and pump baskets, backwashing or filter cleaning as needed, testing and balancing the water, and a thorough review of filter equipment operation. Chemicals not included, except for deluxe service, which includes maintenance chemicals only.

- **DELUXE – \$175/week**

Two visits per week – one visit in the beginning of the week to balance the water chemistry and make equipment adjustments. A second visit at the end of the week to vacuum the pool and balance chemicals. (maintenance chemicals included, only. Specialty chemicals billed separately)

- **WEEKLY – \$100/week**

- **BIWEEKLY – \$140/visit** (Biweekly follow-up \$60 if needed)

- **CHEMICAL SERVICE ONLY – \$79/week** (no vacuuming)



Your home is more than a house—it's your personal oasis. Sunesta Premium Class Retractable Awnings allow you to expand and enhance your home's outdoor living area by providing shade when you need it and sun when you want it. Either way, you created your perfect day. Request a free quote today.

CHEMICAL ORDER FORM

RECOMMENDED CHEMICAL PACKAGES



Chemical Bundle #1 FOR CHLORINE POOLS
(sold separately for \$180.97)

3" Chlorine tablets 25 lbs.
½ Gal. Stain & Scale
½ Gal. Algaecide 60

\$169.99



Chemical Bundle #2 FOR SALT POOLS
(sold separately for \$156.53)

4 bags of 40 lb. Salt,
½ Gal. Stain & Scale
½ Gal. Algaecide 60,
2 Liter bottle of Pool Perfect Total

\$149.99

Product	Size	Price	Quantity	Total
Chemical Bundle #1 for Chlorine Pools		\$169.99		
Chemical Bundle #2 for Salt Pools		\$149.99		
Case Muriatic Acid	4 -1 Gallon	\$41.99		
DE Box – 4 x 6 Lbs	24 Lbs	\$27.99		
Bag of Salt	40 Lbs	\$14.99		
Seaklear Phosphate Remover	1 Quart	\$52.99		
Pool Perfect Total	2 Liter	\$39.99		
Algaecide 60	1 Quart	\$24.99		
Algaecide 60	½ Gallon	\$42.99		
Stain & Scale	1 Quart	\$19.99		
Stain & Scale	½ Gallon	\$35.99		
Chlorine Tabs 3" – Limit 2	25 Lbs	\$101.99		
Chlorine Tabs 1" – Limit 2	25 Lbs	\$122.99		
Chlorine Granules – Limit 2	25 Lbs	\$126.99		
Quick Shock – Limit 2	25 Lbs	\$122.99		
Liquid Chlorine (incl. \$8 container deposit)	5 Gallons	\$34.04		
Case Liquid Chlorine	4-1 Gallon	\$28.99		
Alkalinity Rise	25 Lbs	\$34.99		
Hardness Control	25 Lbs	\$39.99		
Frog Bacpac	12 pack	\$275.99		
New Water Cyclor	3 pack	\$179.99		
<input type="checkbox"/> Free delivery for purchases over \$150 <input type="checkbox"/> Free Curbside pick up - Schedule at greatvalleypoolservice.youcanbook.me <input type="checkbox"/> Free in-store pick up			Subtotal	
			6% Tax	
			Total	

Additional items can be purchased in our online store at shop.greatvalleypool.com

GREAT VALLEY POOL SERVICE 2021 SPRING ORDER FORM

SPRING SERVICES ORDERS REQUIRE PAYMENT IN ADVANCE

SPRING SERVICES

- Pre-shock Plus for Mesh Covers ONLY..... \$130.00
- Remove Pool Cover \$145.00
- Remove Cover with Storage at GVPS..... \$255.00
- Remove cover, clean, inspect and store at GVPS..... \$346.00
- Summerize Pool..... \$210.00
- Summerize Pool w/Spa..... \$260.00
- Spring Chemical Kit (includes tax)..... \$88.82
- Clear Vision Nature 2 Cartridge (includes tax) \$190.79
- Frog Mineral Cartridge (includes tax) \$120.83
- Spring Cleanup (first hour) \$155.00

SPRING SERVICES TOTAL - MUST BE PAID IN FULL **\$ BOX 1**

CHEMICALS TOTAL – FROM PAGE 2 **\$ BOX 2**

RECURRING POOL MAINTENANCE SERVICES

Choose the service(s) that meets your needs - No deposit required.
Please fill out attached contract for maintenance.

**All maintenance service customers must purchase a Spring Cleanup and Spring Chemical Kit*

- Weekly..... \$100.00
- Biweekly..... \$140.00
- Deluxe..... \$175.00
- Chemical Service only (per week) \$79.00

TOTAL AMOUNT FROM BOX 1 AND BOX 2 **\$ TOTAL**

Orders may be faxed in w/credit card payment to: 610-889-0139

Credit Card (Visa, Mastercard and Discover)

ACCOUNT NUMBER _____ EXP. DATE _____ CVV _____

ACH/E CHECK - Checking or ACH/E CHECK - Savings

ACCOUNT NUMBER _____ ROUTING NUMBER _____

Name: _____

Address: _____

City/Zip: _____

Cell Phone: _____ Alt. Phone: _____

Email: _____

Special Instructions: _____

Pool volume in gallons: _____

Summerize Week:

1st Choice - Week of _____

2nd Choice - Week of _____

****We reserve the right to charge a \$10 reschedule fee for any date changes once a date has been provided.**

Request a FREE quote

- Equipment Upgrade
 Custom Awning
 Pool Foam Party Package
 Drain and Clean

By Signing, you agree to all terms & conditions described herein, your signature indicates agreement to charge the amount above to the form of payment indicated and to automatically charge the same form of payment for any additional amounts due upon of completion of service.

Signature _____

WE WILL EMAIL YOU WITH YOUR OPENING DATE ONCE YOUR ORDER HAS BEEN PROCESSED AND CONTACT YOU THE EVENING PRIOR TO YOUR SCHEDULED DATE AS TO AM OR PM ARRIVAL. PLEASE ALLOW UP TO 2 WEEKS FOR PROCESSING

SCHEDULING

Spring openings are scheduled on a first-come, first-served basis. Submit your order online at www.greatvalleypool.com. No orders will be taken over the phone. We make every effort to accommodate for requested weeks. We cannot assume responsibility for delays beyond our control, i.e. weather

TERMS AND CONDITIONS

- A fee of \$33 per quarter hour will be charged for covers that still have water and/or debris on top. We reserve the right to decline to carry pool covers up or down stairs if it places our technicians at risk of personal injury
- If you must cancel or reschedule, we require 48 hours' notice. Great Valley Pool Service reserves the right to charge a \$25 fee for appointments canceled or rescheduled without 48 hours' notice.
- Any additional repairs that need to be made to properly open your pool will be billed on a time and material basis at a cost of \$39 per quarter hour and are not included in the price of the opening. Any parts under \$100 needed for opening are deemed authorized unless specified otherwise in writing.
- Any service-related complaints must be reported to our office within 5 working days of the opening date or you will be billed a separate service charge of \$50.

CUSTOMER'S RESPONSIBILITY PRIOR TO OUR ARRIVAL IS AS FOLLOWS:

- Water level must be half way up on the tile. The water can be raised underneath the cover. An additional charge of \$45 will apply for a return visit due to low water level.
- Any equipment removed at winterize must be available the day of your summerize including ladders, handrails, return fittings, skimmer baskets, pool cleaner, and a bag for the cover.
- Please have water and electric available poolside on the scheduled date. We will need to have access to the electrical panel that controls the filtration system.
- Please ensure we have access to your pool if you have a locked gate.



Licensed PA Contractor
HIC#PA109798

Great Valley Pool Service
446 Lancaster Ave. Frazer, PA 19355
(610) 889-0711 · (610) 889-0139 fax
www.greatvalleypool.com

Pool Maintenance Service Agreement

Thank you for choosing Great Valley Pool Service as your pool care company! Our employees have worked hard since 1991 to set a high standard in quality and service in the industry. Our promise to you is to provide unmatched dedication to your pool's needs.

This agreement is made on this date _____ by and between Great Valley Pool Service and Name _____ ("Customer") for the pool located at:

Address _____

City _____, State _____ Zip _____

Phone _____ Email: _____

Billing Address, if different from above location:

Address _____ City _____, State _____ Zip _____

Our maintenance service offerings include either Deluxe, Weekly, Biweekly or Chemical Service only

- Deluxe:** Services are scheduled for two weekly visits on Monday and Thursdays or Tuesday and Fridays. Fee includes maintenance chemicals only. Balancing chemicals, bromine, frog chlorine packs, mineral cartridges, specialty algacides and phosphate treatments are not included.
- Weekly:** Services are scheduled for one visit per week on Thursday or Fridays.
- Biweekly:** Services are scheduled for one visit every other week on Monday, Tuesday or Wednesdays. Customer is responsible for maintenance on alternate weeks. Additional follow up visits due to water condition will be billed separately.

Due to the high volume of service pools, once our schedule on Thursday and Fridays is full, we reserve the right to schedule weekly's as they can fit into our schedule.

All packages include the following services that will be performed as needed: Brush Tile, Brush Walls, Leaf Rake, Leaf Vacuum, Vacuum Pool/Spa, Backwash Filter, Empty Pump Basket, Empty Cleaner Bags, Empty Skimmer Baskets, Inspect Equipment for Proper Operation, Test water chemistry and Balance water. With the exception of chemicals, all materials necessary to perform the above services are furnished by Great Valley Pool Service. Additional service visits may be needed and billed extra above the normal service fees (e.g., storms, severe algae problems, small animal removal, and debris removal caused by another company).

We also offer Chemical Service (no cleaning)

- Chemical Service:** Services are scheduled weekly on Mondays and Tuesdays. Fee includes testing and balancing the water. Chemicals and vacuuming not included.

1. Chemicals: With the exception of Deluxe service for maintenance chemicals, all chemicals used to care for the pool will be billed to the customer. Chemicals are added at each service visit as needed either from the customer's or Great Valley Pool Service's inventory.

2. Repairs: During the season your pool may experience mechanical problems with your pool equipment. We have a full staff of trained repair professionals who are available to diagnose and repair your pool equipment problems. Any repairs needed under \$100 will be made without customer approval. Any repairs over \$100 will require verbal authorization with the technician. Any repairs over \$500 will require written or emailed customer authorization.

3. Access: We understand the priority of safety and the reasoning of locking pool gates. If possible, we request that you use combination locks. If a keyed lock must be used the key must remain hidden on the property. (Info about keys and combinations will be added to your profile so that your technicians will be aware.) Great Valley Pool will not be held responsible for the ownership of keys.

4. Pools with auto covers: Our company will not be held responsible for damage to auto covers due to the opening and closing of the cover. All covers must have an automatic pump set up on top of the cover and plugged in. If no auto pump is present, we will provide one and it will be added to the service bill. If excessive water is on top of the cover, the service may not be completed that day. Any time spent pumping off covers will be billed per quarter hour. If pool needs to be shocked the technician will leave the cover open in order for chlorine gases to vent. Covers can be closed after 24hrs.

5. Pets: We Love Dogs! However, it's the customer's responsibility to secure all pets. We will do our best to keep all gates closed during our service visits. Once in season, (June, July and August) your service visits will be scheduled for the same day. Customers must accept responsibility for any injuries from pets inflicted on our technicians.

6. Holidays: Any service that falls on Memorial Day, the 4th of July, and Labor Day will be rescheduled at our convenience to our service schedule. Any religious holidays that are deemed sacred, please feel free to request your service visit to be rescheduled.

7. Events: Extra cleaning visits can be scheduled as needed at an additional charge.

8. Water Level: It is the customer's responsibility to maintain the proper water level. Great Valley Pool Service will not fill pools during service visits and will not be held responsible for any damage to equipment due to a low water level.

9. Disclaimers: Great Valley Pool Service is not responsible for the performance of any chemicals it doesn't sell. Customers should be aware of normal deterioration of equipment that occurs over time due to water chemistry and weather. We are also not responsible for damages caused by the customer's failure to properly maintain the pool equipment between service visits. (Emptying of baskets, water level and adding chemicals.)

10. Service/Billing Problems: If you are not completely satisfied with our service please contact our office immediately. We do not offer refunds or credits for problems that are brought to our attention at a later date, but we will make every effort to come out and correct any problems as soon as possible when you bring such issues to our attention. Any and all complaints must be reported by the customer within 24 hours of the service to allow Great Valley Pool Service the opportunity to resolve issues that may arise.

11. Payment: Payment is due upon completion of services for the month - Great Valley Pool Service will generate and send an invoice to you and automatically charge your credit card or withdraw the amount from the designated account via ACH for payment of services when billed. We will also send an itemized receipt via email, unless mail is requested. A valid account number for an ACH draft or a current credit card will be required to be kept on file and will be used for payment of all invoices. If payment is not received in a timely manner, service may be interrupted. Visa, MasterCard, and Discover are accepted.

We do not accept American Express.

Preferred payment method:

- ACH – E-Check Credit Card

Preferred method for invoices/receipts:

- E-mail US Postal Mail

The customer agrees to the terms and conditions contained in this Pool Service Agreement, and authorizes Great Valley Pool Service to maintain payment information on file and bill all service charges to the credit card or ACH account provided in accordance with the provisions above. In the event the card is no longer usable, the customer agrees to provide a replacement card number at their earliest convenience.

It is understood that this is an ongoing agreement to maintain your pool and/or spa at the frequency selected above. If at any time you wish to cancel or change service, written and/or email notification to Great Valley Pool Service is required to the address at the top of this form or at sales@greatvalleypool.com at least 48 hours prior to the scheduled service date. We are not responsible for charges incurred, for services performed if cancellation is only received verbally. Restarting the service may incur a one-time cleaning fee to bring the pool back up to our standards.

Customer Signature _____