

Celebrating
Over 30 Years
of Service

SPRING 2022 SERVICES



CHEMICAL
BUNDLE
SAVINGS!

**WE REQUIRE PAYMENT
IN ADVANCE FOR SERVICE**

Early Bird Sale

May 14th & 15th
Up to 15% off select chemicals;
ZOOM Pool School 8:30 am May 14th

Season Kick off Sale

June 11th & 12th
Up to 10% off select chemicals;
ZOOM Pool School 8:30 am June 11th

COVER SERVICES

PRESHOCK PLUS NO SOLID ONLY MESH COVERS \$154+TAX

Recommended to aid in the prevention of algae growth and reduce cleanup time. Service includes 10 Gal. of liquid chlorine, testing and balancing pH and agitation of water. Cover pumps will be removed to allow water levels to rise naturally. Muriatic acid billed separately.

REMOVE POOL COVER, STORE AT YOUR HOME \$160

Remove Cover. Cover must be free of any water or debris. Excessive water or debris on top of cover will result in an additional fee of \$39 per quarter hour for pumping off. Cover cleaning not included or performed. Additional charges may apply for deck anchor repairs.

REMOVE POOL COVER, STORE AT GVPS \$319

"Removal" services, plus have your cover stored at Great Valley Pool Service and returned at closing. Cover bag must be provided for transport. If not available poolside, one will be provided and billed separately. Cleaning not included or performed.

REMOVE POOL COVER, STORE AT GVPS & CLEAN \$439

Same as above plus while your cover is stored on GVPS premises, we will inspect the cover and clean it with a mild detergent to remove surface dirt, pollen, and bird droppings. If patching and repairs are necessary, they will be done in late summer and billed separately. This service is only available with cover storage.

SUMMERIZE SERVICES

SUMMERIZE POOL \$245*

Includes removing winterize plugs, reassembling the filter (DE included), and starting up the system. Deck equipment will be reinstalled. Heater will be test fired. If ignition does not occur, a separate service call may be necessary. Cleaning and chemicals are not included. Brushing may be performed as a courtesy if time permits. Please note, it is the home owner's responsibility to raise the water level half way up the tile prior to opening. A \$65 charge will be assessed if a return visit is necessary due to low water level. Pool pump & cleaner booster pump included. All necessary repairs are billed at \$45 per quarter hour plus parts.

SUMMERIZE POOL WITH ATTACHED SPA \$304*

Same as above, for pools with spas. If your pool & spa have separate systems add \$109.00

* Additional water feature pumps, jet pumps, \$40 per pump to summerize.

CHEMICAL KIT RECOMMENDED

SPRING CHEMICAL KIT \$119.77 (includes tax)

Recommended at opening and required for seasonal maintenance customers. Chemical kit is compatible with salt and bromine. Kit treats up to 25,000 gallons. Includes: Chlorine Shock, Algicide, Stain & Scale, and Pool Magic. This kit provides initial dose of maintenance chemicals, however it does not balance water. In most cases additional shock treatment and balancing chemicals are needed. We suggest you balance your water 48 hrs after opening if you are not ordering a Spring Cleanup service. Bring a sample in store for computerized testing and recommendations.

SPRING SERVICES

Please allow up to 2 weeks after opening for completion of cleaning when planning a special event with your pool

SPRING CLEANUP \$175 FOR 1ST HOUR (MIN. CHARGE) \$39/QUARTER HOUR THEREAFTER

Vacuuming will be performed after proper circulation of chemicals has occurred and **will not be done on the same day as opening.**

Complete swimming pool cleanup includes vacuuming, water balancing, and adjusting salt levels if necessary. Backwashing and cleaning of filter with DE, included.

Balancing chemicals and salt will be billed separately. Total additional cleanup time is billed at a rate of \$39 per quarter hour based on total time spent, not individual visits.

If you have a pool cleaner it will be installed upon completion of the cleanup process.

Additional cleanup time beyond the initial hour may be required over multiple visits before you can enjoy the use of your pool. Proper water chemistry is only attainable after continued cleaning, chemical sanitizing, and filtration. It is the customer's responsibility to contact our office to inquire about an up-to-date cost of the cleanup and/or to stop the cleanup service. We will continue to return until cleanup is complete unless directed otherwise. Please be advised that the total cleanup cost could be several hundred dollars and can vary from year-to-year due to water and weather conditions upon opening.

DRAIN AND CLEAN (APRIL ONLY) QUOTE REQUIRED

Recommended for pools that face an unfixable amount of algae growth, especially if the pool has been closed for an extended period of time or is prone to algae blooms. Pools that have excessively stained plaster may need an additional acid wash. Service does not include a water fill up upon completion. D&C's available only in April.

RECURRING MAINTENANCE SERVICES

Services include manually vacuuming, brushing the walls, skimming the surface, emptying skimmers, cleaner & pump baskets, backwashing as needed, testing and balancing water, and a thorough review of filter equipment operation. Chemicals not included, except for deluxe service, which includes maintenance chemicals only. *Additional charges apply to clean filter cartridges.

- **DELUXE – \$204/week***
Two visits per week – one visit in the beginning of the week to balance the water chemistry and make equipment adjustments. A second visit at the end of the week to vacuum the pool and balance chemicals. (maintenance chemicals included, only. Specialty chemicals billed separately)
- **WEEKLY –\$120/week***
- **CHEMICAL SERVICE ONLY – \$95/week (No Vacuuming)**

BI-WEEKLY SERVICE NO LONGER OFFERED

*After Nov. 1st deluxe and weekly service will incur a \$50/week surcharge

The Sunesta- Premium Class Retractable Patio Awning



Your home is more than a house-it's your personal oasis. Sunesta Premium Class Retractable Awnings allow you to expand and enhance your home's outdoor living area by providing shade when you need it and sun when you want it. Either way, you created your perfect day. Request a free quote today.

www.greatvalleyawning.com

CHEMICAL ORDER FORM

CHEMICAL BUNDLE

½ Gal. Stain & Scale
½ Gal. Algicide 60
2 Liter Pool Perfect
Total Test Strips 50ct.

\$162.99 + tax

Free Curbside pick up

Free In-Store pick up

Schedule at:

greatvalleypoolservice.youcanbook.me

Product	Size	Price	Quantity	Total
Chemical Bundle- see above		\$162.99		
Case Muriatic Acid	4 -1 Gallon	\$ 44.99		
DE Box – 4 x 6 Lbs	24 Lbs	\$ 38.99		
Bag of Salt	40 Lbs	\$ 16.59		
Seaklear Phosphate Remover	1 Quart	\$ 58.99		
Pool Perfect Total	2 Liter	\$ 41.99		
Algicide 60	1 Quart	\$ 37.99		
Algicide 60	½ Gallon	\$ 69.99		
Stain & Scale	1 Quart	\$ 24.99		
Stain & Scale	½ Gallon	\$ 44.99		
Chlorine Tabs 3" – Limit 2	25 Lbs	\$189.99		
Chlorine Tabs 1" – Limit 1	25 Lbs	\$211.99		
Chlorine Granules – Limit 1	25 Lbs	\$222.99		
Quick Shock 25lb. – Limit 1	25 Lbs	\$199.99		
Liquid Chlorine (incl. container deposit)	5 Gallons	\$ 45.95		
Case (4) 1 gal. Liquid Chlorine	4-1 Gallon	\$ 36.99		
Alkalinity Rise	25 Lbs	\$ 38.99		
Hardness Control	25 Lbs	\$ 43.99		
Frog Bacpac	12 pack	\$349.99		
New Water Cycler	3 pack	\$229.99		

Additional items can be purchased in our online store at shop.greatvalleypool.com Unopened chemical returns subject to 10% restock fee. Liquid Chlorine can not be returned.

Subtotal

6% Tax

Total

BOX 2

GREAT VALLEY POOL SERVICE 2022 SPRING ORDER FORM

SPRING SERVICES ORDERS REQUIRE PAYMENT IN ADVANCE

SPRING SERVICES

- Pre-shock Plus for Mesh Cover Pools Only..... \$158.44
- Remove Pool Cover with storage at your home..... \$160.00
- Remove Cover with Storage at GVPS \$319.00
- Remove cover, clean, inspect and store at GVPS \$439.00
- Summerize Pool \$245.00
- Summerize Pool w/Spa \$304.00
- Spring Chemical Kit (includes tax) \$119.77
- Spring Cleanup (first hour) \$175.00
- Clear Vision Nature 2 Cartridge (includes tax) \$226.83
- Frog Mineral Cartridge (includes tax)..... \$148.39

SPRING SERVICES TOTAL - MUST BE PAID IN FULL **\$ BOX 1**

CHEMICALS TOTAL – FROM PAGE 2 **\$ BOX 2**

TOTAL AMOUNT FROM BOX 1 AND BOX 2 **\$ TOTAL**

RECURRING POOL MAINTENANCE SERVICES

Choose the service(s) that meets your needs - No deposit required.
Please fill out Pool Seasonal Maintenance Agreement.

***All maintenance service customers must purchase a Spring Cleanup and Spring Chemical Kit**

- Weekly..... \$120.00
- Deluxe \$204.00
- Chemical Service Only (per week) \$95.00

Orders may be faxed in with credit card payment to: 610-889-0139

Credit Card (Visa, Mastercard and Discover)

ACCOUNT NUMBER _____ EXP. DATE _____ CVV _____

ACH/E CHECK - Checking or ACH/E CHECK - Savings

ACCOUNT NUMBER _____ ROUTING NUMBER _____

Name: _____

Address: _____

City/Zip: _____

Cell Phone: _____ Alt. Phone: _____

Email: _____

Special Instructions: _____

Please check your schedule before requesting date.

****We reserve the right to charge a \$10 reschedule fee for any date changes once your order has been submitted.**

Please choose two choices for "WEEK OF" pool opening.

1st Choice - Week of _____

2nd Choice - Week of _____

Request a FREE quote

- Equipment Upgrade Custom Awning Pool Foam Party Package

By signing, you agree to all terms & conditions described herein, your signature indicates agreement to charge the amount above to the form of payment indicated and to automatically charge the same form of payment for any additional amounts due upon of completion of service.

Signature _____

WE WILL EMAIL YOU WITH YOUR OPENING DATE ONCE YOUR ORDER HAS BEEN PROCESSED AND WILL CONTACT YOU THE EVENING PRIOR TO YOUR SCHEDULED DATE AS TO AM OR PM ARRIVAL. PLEASE ALLOW UP TO 2 WEEKS FOR PROCESSING BEFORE FOLLOWING UP WITH OUR OFFICE ON YOUR ORDER STATUS

TERMS AND CONDITIONS

- A fee of \$39 per quarter hour will be charged for covers that still have water and/or debris on top. We reserve the right to decline to carry pool covers up or down stairs or place above ground level if it places our technicians at risk of personal injury
- There will be a \$25 administrative fee for all pool opening cancellations.
- If you must reschedule, we require 48 hours' notice. We reserve the right to charge a \$25 fee for appointments rescheduled without 48 business hours' notice.
- Any additional repairs that need to be made to properly open your pool will be billed on a time and material basis at a cost of \$45 per quarter hour and are not included in the price of the opening. Any parts under \$100 needed for opening are deemed authorized unless specified otherwise in writing.
- Any service-related complaints must be reported to our office within 5 business days of the opening date or you will be billed a separate service charge of \$65.
- Due to rapidly changing economic conditions, we reserve the right to implement price increases for our products and services.

CUSTOMER'S RESPONSIBILITY PRIOR TO OUR ARRIVAL IS AS FOLLOWS:

- Water level must be half way up on the tile. The water can be raised underneath the cover. An additional charge of \$65 will apply for a return visit due to low water level.
- Any equipment removed at winterize must be available the day of your summerize including ladders, handrails, return fittings, skimmer baskets, pool cleaner, and a bag for the cover.
- Please have water and electric available poolside on the scheduled date. We will need to have access to the electrical panel that controls the filtration system.
- Please ensure we have access to your pool if you have a locked gate.
- Chemicals ordered, delivered and subsequently returned will be subject to a \$25 restocking fee.

SCHEDULING

Spring openings are scheduled on a first-come, first-served basis. Submit

your order online at www.greatvalleypool.com. No orders will be taken over the phone. We make every effort to accommodate for requested weeks. We cannot assume responsibility for delays beyond our control, i.e. weather, impacts of Covid, etc.



Seasonal Maintenance Agreement

Great Valley Pool Service
Licensed PA Contractor
HIC#PA109798
www.greatvalleypool.com

This agreement is made on this date _____ by and between Great Valley Pool Service and
Name _____
Pool Address: _____ Zip _____
Billing Address, if different from pool location:
Address _____ Zip _____

Deluxe Service* Services are scheduled for two weekly visits on Mondays and Thursdays or Tuesdays and Fridays. Includes maintenance chemicals only. Balancing chemicals, bromine, chlorine, mineral cartridges, specialty treatments are not included.

Weekly Service*: One visit per week. Assigned day first come first served.

Chemical Service: One visit per week. Available Mondays and Tuesdays only. Includes testing and balancing. Chemicals and vacuuming not included

Sorry, we no longer offer Bi-Weekly Service

Deluxe and weekly seasonal maintenance plans include the following services that will be performed as needed: Brush Tile, Brush Walls, Leaf Rake, Leaf Vacuum, Vacuum Pool/Spa, Backwash Filter, Empty Pump Basket, Empty Cleaner Bags, Empty Skimmer Baskets, Inspect Equipment for Proper Operation, Test and balance water chemistry. With the exception of chemicals, all materials necessary to perform the above services are furnished by Great Valley Pool Service(known as GVPS). Additional service visits may be needed and billed extra above the normal service fees (e.g., storms, severe algae problems, small animal removal, and debris removal caused by another company). *Additional charges apply for cartridge cleaning and any recurring service after Nov. 1st.

1. **Chemicals**: With the exception of Deluxe service for maintenance chemicals, all chemicals used will be billed to the customer. Chemicals are added at each service visit as needed either from the customer's or GVPS inventory.

2. **Repairs**: During the season you may experience mechanical problems with your pool equipment. We have a full staff of trained repair professionals who are available to diagnose and repair pool equipment problems. Any repairs needed under \$100 will be made without customer approval. Any repairs over \$100 will require verbal authorization with the technician. Any repairs over \$500 will require written or emailed customer authorization.

3. **Access**: We understand the priority of safety and the reasoning of locking pool gates. If possible, we request that you use combination locks. If a keyed lock must be used, the key must remain hidden on the property. GVPS will not be held responsible for the ownership of keys.

4. **Pools with auto covers**: Our company will not be held responsible for damage to auto covers due to the opening and closing of the cover. All covers must have an automatic pump set up on top of the cover and plugged in. If no auto pump is present, we will provide one and it will be added to the service bill. If excessive water is on top of the cover, the service may not be completed that day. Any time spent pumping off cover will be billed per quarter hour. If pool needs to be shocked the technician will leave the cover open in order for chlorine gases to vent. Covers can be closed after 24 hrs.

5. **Pets**: We Love Dogs! However, it's the customer's responsibility to secure all pets. We will do our best to keep all gates closed during our service visits. In season, (June, July and August) your service visits will be scheduled for the same day. Customers must accept responsibility for any injuries from pets inflicted on our technicians.

6. **Holidays**: Any service that falls on Memorial Day, the 4th of July, and Labor Day will be rescheduled at our convenience to our service schedule.

Any religious holidays that are deemed sacred, please feel free to request your service visit to be rescheduled.

7. **Events**: Extra cleaning visits can be scheduled as needed at an additional charge.

8. **Water Level**: It is the customer's responsibility to maintain the proper water level. GVPS will not fill pools during service visits and will not be held responsible for any damage to equipment due to a low water level.

9. **Disclaimers**: GVPS is not responsible for the performance of any chemicals it doesn't sell. Customers should be aware of normal deterioration of equipment that occurs over time due to water chemistry and weather. We are also not responsible for damages caused by the customer's failure to properly maintain the pool equipment between service visits. (Emptying of baskets, water level and adding chemicals.)

10. **Service/Billing Problems**: If you are not completely satisfied with our service please contact our office immediately. We do not offer refunds or credits for problems that are brought to our attention at a later date, but we will make every effort to come out and correct any problems as soon as possible when you bring such issues to our attention. Any and all complaints must be reported by the customer within 24 hours of the service to allow GVPS the opportunity to resolve issues that may arise.

11. **Payment**: Payment is due upon completion of services for the month -GVPS will generate and send an invoice to you and automatically charge your credit card or withdraw the amount from the designated account via ACH for payment of services when billed. We will also send an itemized receipt via email, unless mail is requested. A valid account number for an ACH draft or a current credit card will be required to be kept on file and will be used for payment of all invoices. If payment is not received in a timely manner, service may be interrupted. Visa, MasterCard, and Discover are accepted. We no longer accept Amex. Any seasonal maintenance service performed after November 1st will incur additional \$50.00 / week. To avoid the additional charge, set up your pool to be closed prior to Nov. 1st.

Preferred payment method: ACH-E-Check Credit Card
Preferred method for invoices/receipts: E-Mail US Postal Mail

Customer agrees to the terms and conditions contained in this Agreement, and authorizes GVPS to maintain payment information on file and bill service charges to the credit card or ACH account provided in accordance with the provisions above. In the event the card is no longer usable, the customer agrees to provide a replacement card number at their earliest convenience.

It is understood that this is an ongoing agreement to maintain your pool and/or spa at the frequency selected above. If at any time you wish to cancel or change service, written and/or email notification to GVPS is required to the address at the top of this form or at sales@greatvalleypool.com at least 48 hours prior to the scheduled service date. We are not responsible for charges incurred, for services performed if cancellation is only received verbally. Restarting the service may incur a one-time cleaning fee to bring the pool back up to our standards. Due to rapidly changing economic conditions, we reserve the right to implement a price increase with 7 days notice.

Customer Signature _____